User’s manual

Part 2

Big button telephone 929

Congratulations

on your purchase
of this AT&T product.

Before using this AT&T product, please read the **Important product information (Part 1)**.

Please thoroughly read this user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**.
In Canada, dial **1 (866) 288-4268**.

Model #: 929

Serial #: _____

Purchase date: _____

Place of purchase: _____

Both the model and serial number of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.

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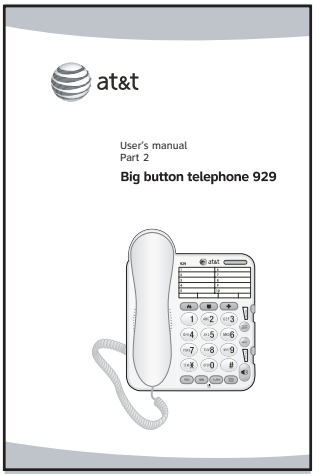
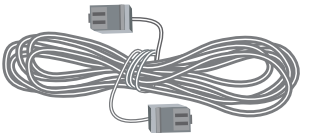
Parts checklist

Your telephone contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.

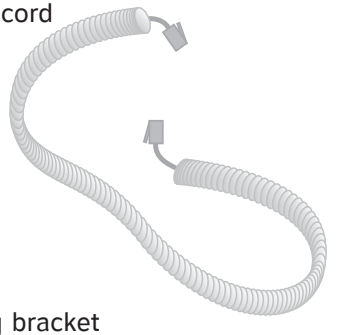
User's manual



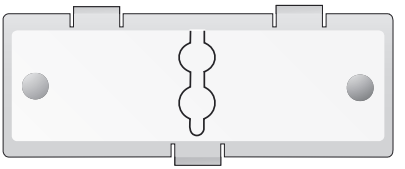
Telephone line cord



Handset coiled cord

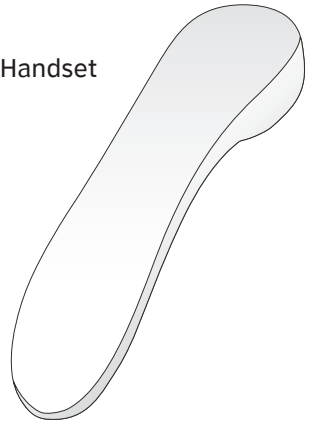


Mounting bracket



Telephone base unit

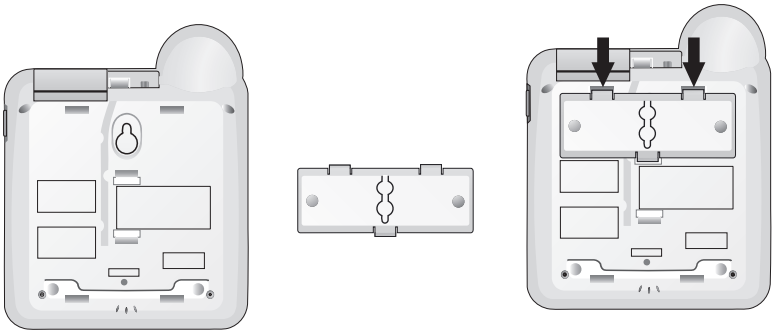
Handset



Installation

Table/desk installation

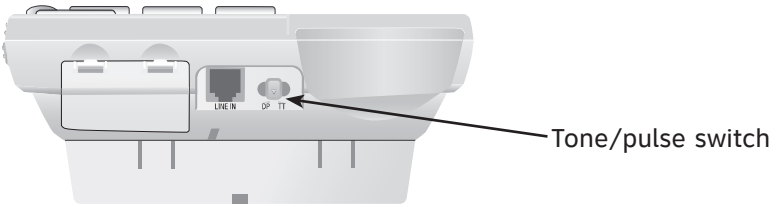
1. Install the desk/table bracket to the upper portion on the telephone base. Plug the tabs on the bracket into the slots on the telephone base until they click into place.



2. Install batteries to provide power for the **AUDIO ASSIST**, **MUTE** and 🔊 lights. Press the battery cover tabs and remove the cover. Install three new alkaline AA batteries (not included). Make sure to follow the polarity guide in the battery compartment. Replace the cover.

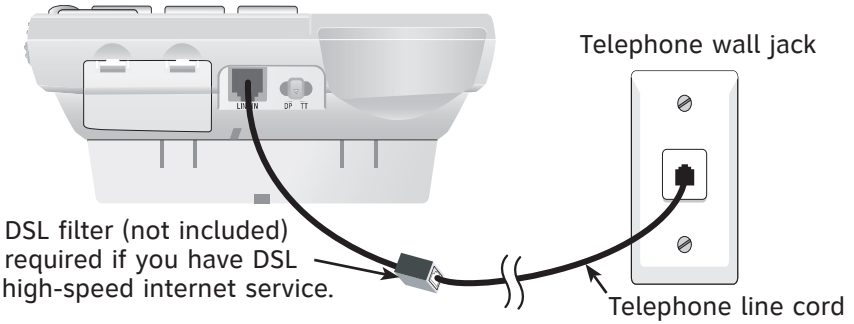
NOTE: The batteries are needed for the **AUDIO ASSIST**, **MUTE** and 🔊 lights to work. Replace the batteries when the light is dim or unlit in a dark room. Replace the batteries only with three new alkaline AA batteries.

3. Set the tone/pulse switch. If you have touch tone service, set the switch to TT (tone). If you have dial pulse (rotary) service, set the switch to DP (pulse).



4. Connect the handset to the telephone. Plug the handset coiled cord into the handset jack on the left side of the telephone base. Plug the other end of the handset coiled cord into the handset, then hang up.

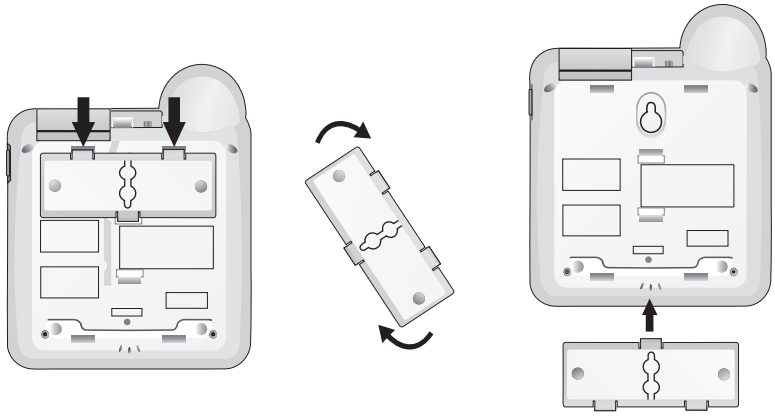
5. Connect the telephone line cord to the telephone. Plug the telephone line cord into the jack labeled **LINE IN** on the telephone base as shown below. If you subscribe to high-speed internet service (Digital Subscriber Line - DSL) through your telephone line, you must have a DSL filter between the telephone base and the telephone wall jack. The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.



6. Check for a dial tone. Lift the handset or press to listen for a dial tone. If you cannot hear a dial tone, slide **HS VOL** (handset volume) or **SPK VOL** (speakerphone volume) upward. If you still do not hear a dial tone, see the **Troubleshooting** section on page 14 of this user's manual.

Wall installation

1. Install the wall bracket to the lower portion on the bottom of the telephone base. Plug the tabs on the bracket into the slots on the telephone base until they click into place.

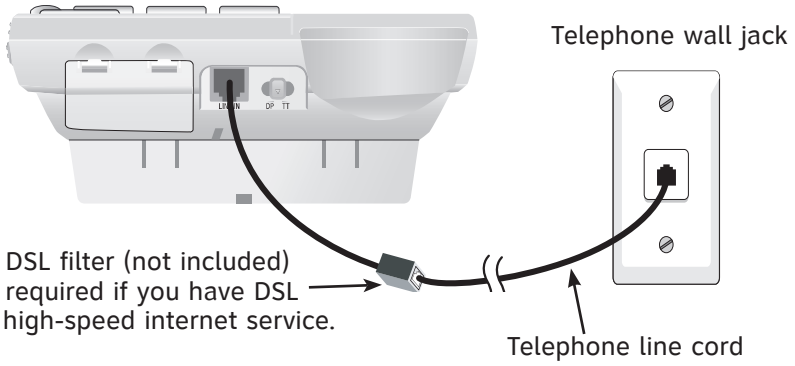


2. Install batteries to provide power for the **AUDIO ASSIST**, **MUTE** and 🔊 lights. Press the battery cover tabs and remove the cover. Install three new alkaline AA batteries (not included). Make sure to follow the polarity guide in the battery compartment. Replace the cover.

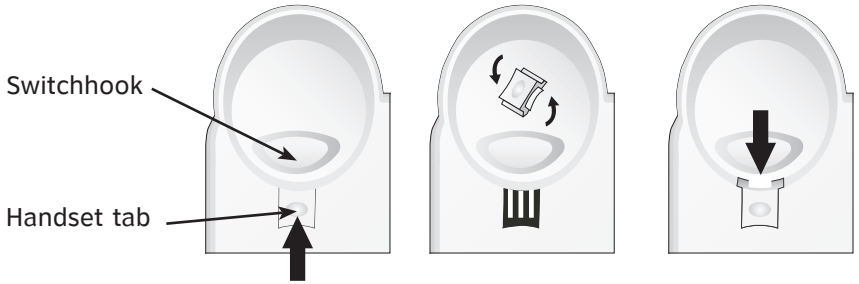
NOTE: The batteries are needed for the **AUDIO ASSIST**, **MUTE** and 🔊 lights to work. Replace the batteries when the light is dim or unlit in a dark room. Replace the batteries only with three new alkaline AA batteries.

3. Set the tone/pulse switch. If you have touch tone service, set the switch to TT (tone). If you have dial pulse (rotary) service, set the switch to DP (pulse).

4. Connect the telephone line cord to the telephone. Plug the telephone line cord into the jack labeled **LINE IN** and route it into the groove on the telephone base as shown below. If you subscribe to high-speed internet service (Digital Subscriber Line - DSL) through your telephone line, you must have a DSL filter between the telephone base and the telephone wall jack. The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

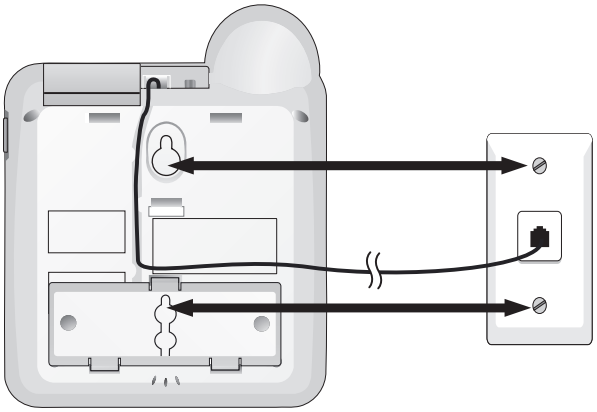


5. Reverse the handset tab. This tab holds the handset when you hang up. Hold down the switchhook and slide the tab up and out of its slot. Turn the tab so that the end with the hook is up. Then hold down the switchhook while you insert the tab back into its slot.



6. Connect the handset to the telephone. Plug the handset coiled cord into the handset jack on the left side of the telephone base. Plug the other end of the handset coiled cord into the handset, then hang up.

7. Connect the telephone line cord to a telephone wall jack and mount the telephone on the wall jack as shown below.



Make sure the cord snaps firmly into place. Place the telephone on the wall jack mounting studs and pull down until it is held securely.

8. Check for a dial tone. Lift the handset or press 🔊 to listen for a dial tone. If you cannot hear a dial, slide **HS VOL** (handset volume) or **SPK VOL** (speakerphone volume) upward. If you still do not hear a dial tone, see the **Troubleshooting** section on page 14 of this user's manual.

Telephone operation

Make a call

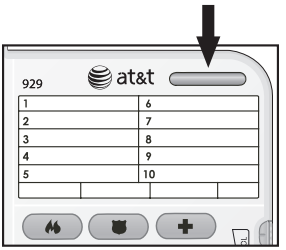
1. Lift the handset or press 🔊.
2. When you hear a dial tone, dial the number you wish to call using the dial pad or memory buttons.

Answer a call

When the telephone rings and the ringing indicator flashes, lift up the handset or press 🔊 to answer the incoming call.

End a call

Replace the handset in the cradle on the telephone base or press 🔊 while in speakerphone mode.



Ringing indicator

The ringing indicator flashes when there is an incoming call.

Speakerphone

During a call, press 🔊 repeatedly to alternate between speakerphone and normal handset use.

Mute

Press **MUTE** on the telephone base to silence the microphone during a conversation. You can still hear the caller but the caller cannot hear you. Press **MUTE** again to resume the conversation.

Redial

The last number dialed is stored in the redial memory. To dial that number, lift the handset or press 🔊 to listen for a dial tone, then press **REDIAL/PAUSE**. The number is dialed automatically.

NOTE: Redial memory can store up to 32 digits. If the last number dialed is longer than 32 digits, it will not be stored.

Erase a redial

You can erase the redial memory for privacy. Lift the handset, then press **PROG**. Press **REDIAL/PAUSE** and then hang up.

-OR-

Lift the handset, then press any key and then hang up.

Flash

Press **FLASH** to access call waiting or any other subscription services from your local telephone company.

Temporary tone dialing

If you have dial pulse (rotary) service, you can change from dial pulse to touch tone dialing during a call by pressing **TONE*** . All keys pressed after this will send touch tone signals. After hanging up, the telephone will automatically return to pulse dialing.

Handset volume

Slide **HS VOL** (handset volume) on the telephone base to adjust the volume of what you hear through the handset. Slide the control downward to decrease or upward to increase the volume.

Ringer volume

Slide **RINGER** on the right side of the telephone to adjust the ringer volume to a comfortable level.

Slide the button to **OFF** to silence the ringer. Slide the button to increase or decrease the ringer volume.

Speakerphone volume

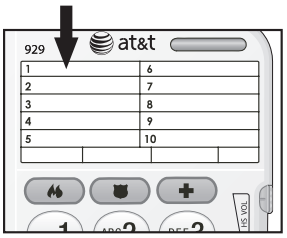
Slide **SPK VOL** (speakerphone volume) on the right side of the telephone base to adjust the speakerphone volume. Slide the button upward to increase or downward to decrease the volume.

Audio assist™

Some voices will sound louder and clearer if you press **AUDIO ASSIST** while you are on a call. Press **AUDIO ASSIST** again to turn the feature off. This feature automatically turns off when you hang up. You must press **AUDIO ASSIST** every time you want to activate this feature.

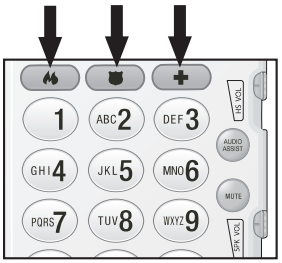
Telephone memory

This telephone can store 13 telephone numbers, each up to 16 digits. You can dial numbers stored in memory by pressing one or two buttons.



Directory card

Lift the plastic cover off the directory card to write down the numbers and names which are stored in the telephone memory on the card. Then replace the cover.



Store a number in memory

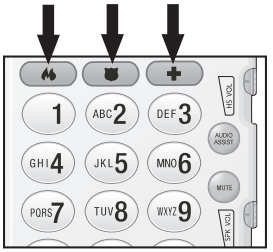
1. Lift the handset or press .
2. Press **PROG**.
3. Dial the telephone number (up to 16 digits).
4. Press **PROG**.
5. Press the memory location where you want to store the number (, or ✚ for one-touch dialing, or **0**-**9** for two-touch dialing).

NOTE: If you take too much time when storing a number, you may hear a recorded message from your telephone company.

Store a pause in a memory number

Press **REDIAL/PAUSE** once to store a three to four second pause in the dialing sequence. Each additional press will add another three to four second pause.

NOTE: Each three to four second pause is counted as one digit when storing numbers in the telephone memory.



Dial a number in a one-touch memory

To dial a number stored in memory locations 🔥, 🐻 or ✚ :

1. Lift the handset or press 🔊 and wait for a dial tone.
2. Press the memory button (🔥, 🐻 or ✚) where the number is stored. The number is dialed automatically.

Dial a number in a two-touch memory

To dial a number stored in a two-touch memory location (**0**-**9**):

1. Lift the handset or press 🔊 and wait for a dial tone.
2. Press **MEM**, then press the memory button (**0**-**9**) where the number is stored. The number is dialed automatically.

Erase a memory number

To erase a memory location, store a new telephone number in its place.

General product care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the telephone and/or other rough treatment.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship it at a later date.

Troubleshooting

If you have difficulty with your telephone, please try the suggestions below. For Customer Service, visit our website at **www.telephones.att.com**, or call **1 (800) 222-3111**. In Canada, call **1 (866)288-4268**.

No dial tone

- Make sure all plugs are connected properly. Inspect the line cord connections at the modular jack and at the telephone. Also inspect the telephone handset cord connections at both ends.
- Unplug the telephone and connect it to another modular jack. If it still does not work, and other telephones in your home are working, the problem is with this telephone.

The telephone does not ring

- Make sure the **RINGER** switch is not set to **OFF**.
- If there are several other telephones connected on the same line, try disconnecting some of them. Having too many telephones connected can also create problems such as low ringer volume or impaired sound quality during calls.

Troubleshooting

Backlight of AUDIO ASSIST, MUTE or is dim or not functioning

- Make sure you have installed three fully charged AA batteries (not included) following the polarity guide in the battery compartment. See Installation on page 3 of this user's manual.
- The backlight may not be noticeable unless the room is dark.

Cannot store telephone numbers in memory

- Make sure you are pressing the correct sequence of buttons when storing numbers (see pages 11 and 12).

Memory numbers are lost

- Make sure the line cord is connected. This telephone retains numbers stored in memory for about thirty minutes if the telephone line cord is disconnected.

Technical specifications

REN	1.5B
Power	Three AA batteries are required for backlighting of the **AUDIO ASSIST**, **MUTE** and 🔊 lights. The telephone must also be connected to a telephone line for all features to work.
Line feed voltage	48V +/- 2V
Line loop current	18mA to 100mA
Ringer levels	Off = 0dB HI = 85dB
Compliance	FCC and UL approved
Memory	One-touch memory: 3 memory locations, 16 digits per location Two-touch memory: 10 memory locations, 16 digits per location

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